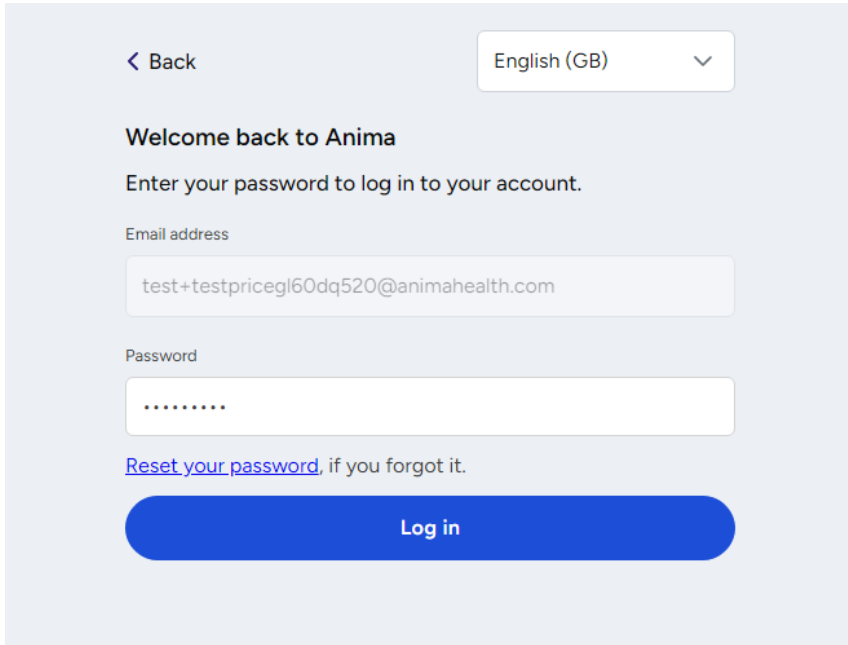


The image shows the Anima login or sign-up interface. At the top left is the Anima logo (a purple alpha symbol). To its right is a language dropdown menu set to "English (GB)". Below the logo, the text reads "Log in or sign up to Anima" followed by "The fastest way to get the help you need through online consultation." There are two main options: a blue button with the NHS logo and the text "Continue with NHS login", and a "Continue with email" option. The "Continue with email" option includes a text input field labeled "Email address" and a blue button labeled "Continue with email".

To find anima input <https://patients.animahealth.com> into a search engine or access anima via our website www.pricemill.co.uk which is located down the left hand side of the front page. DO NOT PRESS THE NHS LINK – please input your email address in the email box and then create a password the password needs a capital letter and a number and to be 8 characters long.



The image shows the Anima login screen. At the top left is a "< Back" link. To its right is a language dropdown menu set to "English (GB)". Below the back link, the text reads "Welcome back to Anima" followed by "Enter your password to log in to your account." There are two input fields: "Email address" containing the text "test+testpricegl60dq520@animahealth.com" and "Password" containing seven dots. Below the password field is a link: "[Reset your password](#), if you forgot it." At the bottom is a large blue button labeled "Log in".

You then need to click on submit a new request

Hi TEST [Submit a new request](#)

- [Practice details](#)
- [Your requests](#) 1
- [Your appointments](#)
- [Settings](#)

[Log out of Anima](#)

PRICES MILL SURGERY

Open - Online request closes at 17:00

Announcements

26-Jul-2024

The Practice will be closed for Staff Training on Tuesday 30th July 12:30 - 16:55pm (in line with government policy). The Practice will open @ 5pm. Anima will not be available during this afternoon. If you need a doctor urgently during this time please telephone the Surgery on 01453 832424 for the emergency contact number for the duty doctor.

Online request opening hours

Monday	7:30 am - 5:00 pm
Tuesday	7:30 am - 5:00 pm
Wednesday	7:30 am - 5:00 pm
Thursday	7:30 am - 5:00 pm
Friday	7:30 am - 5:00 pm
Saturday	Closed
Sunday	Closed

If it is a doctors appoint you need, please click on medical request. Admin request is for any paperwork that you need completed, cancel appointments or for a sick note or a simple enquiry.

[BACK](#)

How can we help?

Medical request >

Use this for any new or ongoing medical problem

Admin request >

Use this for any admin queries, for example to enquire about test results, fit (sick) notes, etc

Self-help

Use this to find NHS advice and guidance on managing common conditions at home



Slot guaranteed for: 29:45
[Close and save as draft](#)

All clinical submissions are reviewed by our doctors to identify the appropriate timescale and member of our team to meet your need.

If you are submitting a request outside of surgery opening times and your need is urgent, please contact NHS 111. You can get help from NHS 111 by using 111 online, in the NHS App or by telephoning 111.

I understand

You will then be greeted with the page above please read and click you understand.

The next few questions may seem irrelevant but if you are having any of these symptoms you need emergency help and need to make your way safely to a hospital.



Slot guaranteed for: 29:13
[Close and save as draft](#)

Anima is not suitable for emergencies. Are you experiencing any of the following symptoms?
Select all that apply. If none, leave blank and continue.

- Signs of a heart attack - pain like a very tight band, heavy weight or squeezing in the centre of your chest or any pain that moves into your jaw or neck
- Signs of a stroke - face drooping on one side, can't hold both arms up, difficulty speaking, or weakness or numbness on one side of your body
- Severe difficulty breathing - gasping, not being able to get words out, choking or lips turning blue
- Seizure (fit) - someone is shaking or jerking because of a fit, or is unconscious (can't be woken up)

Next



Slot guaranteed for: **28:57**
[Close and save as draft](#)

Please let us know if you are experiencing any of the following - select all that apply. If none, leave blank and continue.

- Severe injuries - including deep cuts after a serious accident
- Poisoning - you have swallowed something you should not have (medicines, batteries, household chemicals)
- Heavy bleeding that won't stop - uncontrollable bleeding from any part of your body
- Sudden, rapid swelling - of the eyes, lips, mouth, throat or tongue

[Next](#)



Slot guaranteed for: **28:24**
[Close and save as draft](#)

Which condition or problem would you like to discuss today?

Type your issue here...



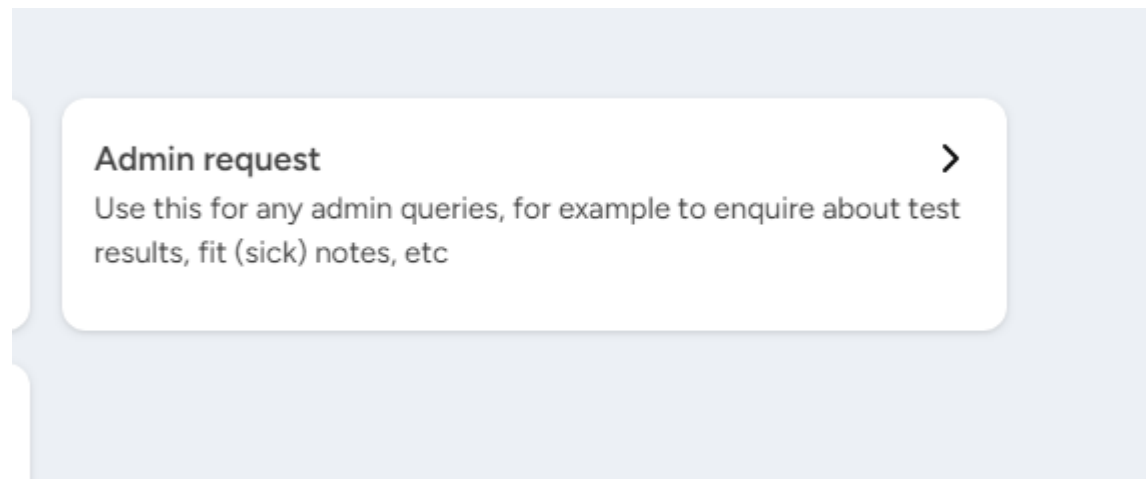
[Search](#)

- Abnormal genital discharge** >
vaginal discharge, discharge from penis, male genital swelling, female genital swelling, abnormal genital discharge
- Acne** >
pus, acne, zits, spots, cysts
- Ankle pain** >
ankle pain, stiff ankle, rolled ankle, pain in heel, ankle swelling
- Anxiety** >
scared, anxiety, anxious, worried, depressed
- Back pain** >
spine, spinal, back pain, back weakness, back stiffness
- Bleeding from back passage (rectal)** >
pr bleed, anal bleed, rectal bleed, bleeding from bottom, bleeding from back passage (rectal)
- Blood Test** >
test, blood, request, blood test
- Breast problem** >
lump, discharge, lactation, breast pain, breast problem

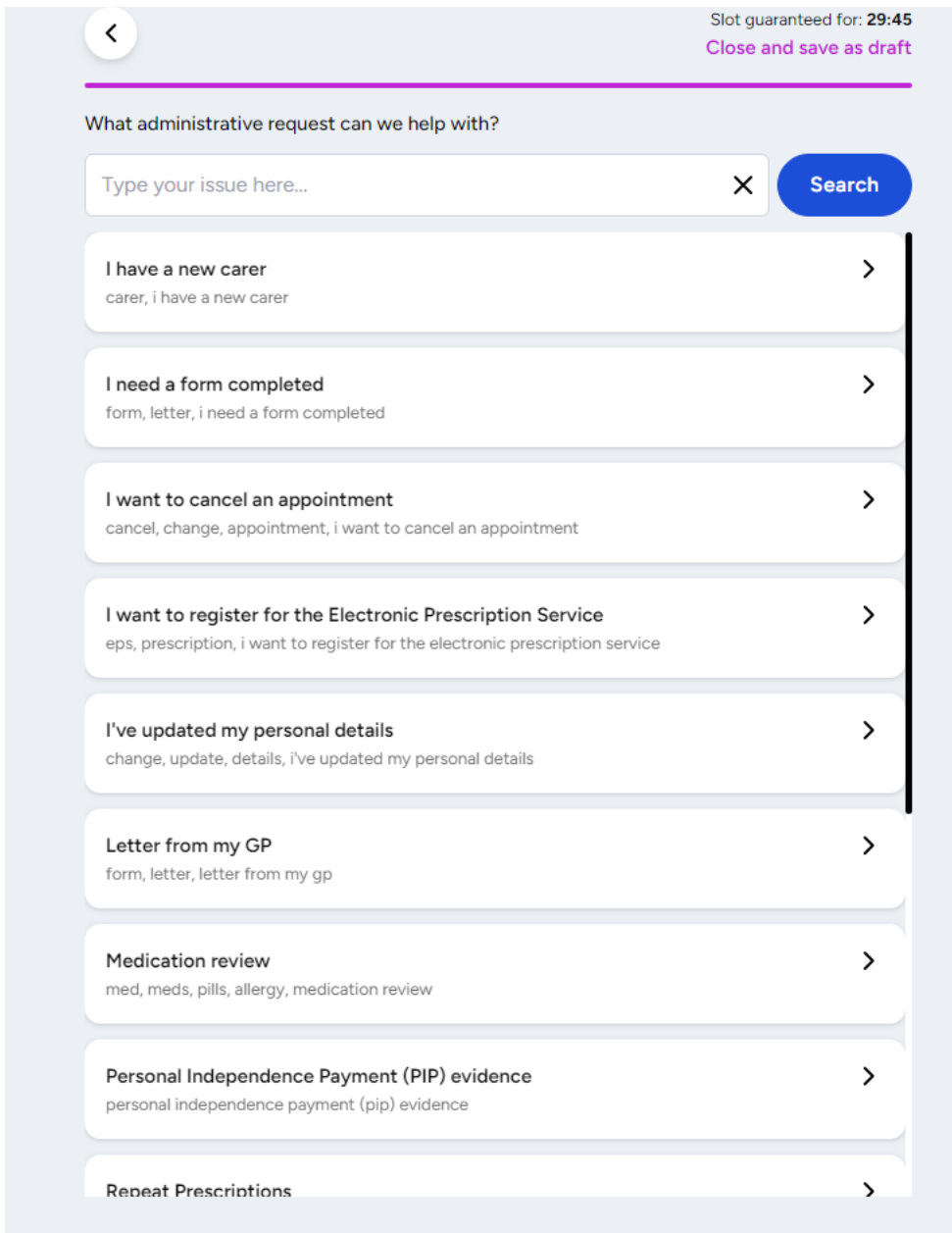
[My problem isn't listed above](#)

In the above question please find the medical condition your problem is relating to, if it is not on there, please find MY PROBLEM ISN'T LISTED AT THE BOTTOM OF THE PAGE. All the following

questions that you will be asked are giving the Doctor as much information as they need to be able to clinically triage your appointment so that you are given the most appropriate appointment for your issue. These are the red flag questions you would be asked in the appointment so by you filling them out it then gives you more time to speak to the doctor in your appointment about the problem. Once you have completed the questions please press submit and then it will ask for your availability please put this information in and press submit again. This will then come through and will be clinically triaged.



If you get an appointment and it is not convenient for you, please sign into anima and select admin request where there will be a list of actions and cancel appointment will be on there. You can then let us know to cancel and we can send a link to book another appointment. See below



When your anima request has been processed you will receive a text message and a link to follow to see the outcome on your anima account, this will be under closed actions and will give you details on what to do next.

